Hearing Loss Support Specialist Training

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1. My Father’s Hearing Loss, Scott J. Bally

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2. Hearing Aid Basics Part I: How They Work and Whom They Help, Matthew H. Bakke and Scott J. Bally
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5. Excerpt from “Preparing for and Getting the Most Out of a Visit to a Hearing Aid Dispenser,” Marcia B. Dugan
6. What You Should Expect from Your Hearing Aid Dispenser: Mark Ross
7. The Cost of Hearing Aids: A Discussion with the Experts, Barbara Kelley
8. Hearing Aids: Audibility and Useful Hearing Aid Features, Mark Ross
9. The Telecoil: Connecting Directly to Sound, Hearing Loss Association of America and the American Academy of Audiology

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1. Bluetooth and Hearing Aids: Ready for Prime Time?, Mark Ross
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7. HLAA Policy Statement on Telecoils, Hearing Loss Association of America

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2. Great Expectations or Simply Unrealistic?, Margie Littell Ulrich

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4. *Plugged in for Sound: Cochlear Implants Today*, Brad Ingrao
5. *Pairing Cochlear Implant, Hearing Aid Benefits Adults with Hearing Loss*: Gwen Ericson

**Recommended Reading**
1. *Beyond Discovery: The Development of Cochlear Implants - The Road from Research to Human Benefit*, The National Academy of Sciences
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4. *Bimodal Listening: Benefits of Using a Hearing Aid and a Cochlear Implant at the Same Time*, Anne-Marie Liss

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1. *The Different Types of Assistive Listening Devices: Pros and Cons*, Hearing Loss Association of America
2. *Get in the Hearing Loop*, Hearing Loss Association of America
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4. *Sound-field Technology, Enhancing Listening, Literacy and Learning for All Children*, Carol Flexer
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2. *Telecommunication for People With Hearing Loss*, Scott J. Bally
3. *Shopping for Phones*, Lise Hamlin
4. *Cell Phones Age into Hearing Aid Compatibility*, Lise Hamlin
5. *Can You Hear Me Now?, Maximizing Your Hearing on the Phone*, Brad Ingrao

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1. *What Are Captions?:* Shannon Chenoweth
2. *Digital Captioning*: Gary Robson
3. *New and Emerging Technologies in Media Accessibility*: Gary Robson

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Recommended Reading
1. *Captioned Television-Brief History: Excerpts from National Technical Institute for the Deaf, Wikipedia About.com Deafness*, Described and Captioned Media Program
2. *What is C-Print? What is Typewell?*, Rochester Institute of Technology, National Technical Institute for the Deaf and TypeWell Corporation
3. *Listing of Selected Articles on Captioning Available from the Described and Captioned Media Program: Clearinghouse of Accessibility Information*, Described and Captioned Media Program
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6. *Show Time!, Press Release from Regal Theaters*
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1. *Alerting Technology, Making Sound More Accessible for People with Hearing Loss*, Scott J. Bally
2. *Smoke Alarms-What Consumers with Hearing Loss Should Know*, Mark Ross and Dana Mulvany

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2. Communication Strategies for Technology Users, Scott J. Bally

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1. An FM System for Speechreading, Mark Ross and Harry Levitt
2. Drug Device for Hearing Loss, Nidhi Subbaraman

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1. NAD/RID Code of Professional Ethics, National Association of the Deaf and the Registry of Interpreters for the Deaf
2. Guidelines and Tips for Hiring a Sign Language Interpreter, Adapted from the North Carolina Department of Health and Human Services, Division of Services for the Deaf and Hard of Hearing
3. In Other Words ... Communicating about Health with ASL, Helen Osborne
4. Cued Speech and Cued Speech Transliteration, Excerpts from Cued Speech Discovery and the National Cued Speech Association
5. Interpreting and RID Overview, Registry of Interpreters for the Deaf

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1. Educational Oral Transliterating: What is it and is Training Available?: Claire Troiano
2. Cued Speech in Education, A Personal View by Daniel Koo: Daniel Koo
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1. Common Questions about Hearing Dogs, Hearing Loss Association of America
2. Hearing Dog Training, Hearing Dogs for Deaf People
3. Where to Find a Hearing Dog, Hearing Loss Association of America
4. ADA Business Brief: Service Animals, U.S. Department of Justice, Civil Rights Division, Disability Rights Section
5. Commonly Asked Questions about Service Animals in Places of Business (excerpted), U.S. Department of Justice, Civil Rights Division, Disability Rights Section

Recommended Reading
1. A Complete Guide to Man’s Best Friend as a Hearing Dog, Cheryl Heppner
2. How Not to Train a “Hearing Dog”: The Story of Bart, the Recalcitrant Canine, Ruth Bowman
4. Much More Than a Hearing Dog, Julie Flanders

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Required Reading
2. HLAA Policy Statement: Insurance Coverage for Hearing Aids: Hearing Loss Association of America